

network; and

one or more second callable entities coupled to said telecommunications network, wherein said one or more second callable entities are defined as queues for temporary holding of calls for said one or more first callable entities while said one or more first callable entities are processing other calls.

In contrast, Milaslavsky appears to relate merely to a router having a queue buffer. The queue does not appear to be a callable entity, as generally recited in the claims at issue. Thus, the queue does not appear to be accessible (e.g., accessible through a callable alias) as a callable device on the network. Instead, Milaslavsky appears representative of the problem solved by the present invention, which allows for simple and effective handling of busy calls. As such, if anything, Milaslavsky teaches away from the present invention. The Examiner is respectfully requested to reconsider and withdraw the rejection of the claims.

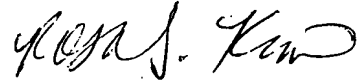
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Applicants respectfully submit that the application is in condition for allowance, which allowance is earnestly solicited.

Respectfully requested,

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